

**WE'RE HERE TO HELP! Please note the following important information regarding filing a claim with Assurant.**

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- You are responsible for continuing to make your regular scheduled payments until a decision is made by us on any claim submitted under the Certificate or Statement of Service.
- For faster processing, we recommend you file your claim online at [cardbenefits.assurant.com](http://cardbenefits.assurant.com)

## Complete sections for your claim type as identified below

**Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.**

Please reference the Certificate of Insurance or Statement of Service to confirm your product and list of covered milestones/events.

### LIFETIME MILESTONES

- Complete and sign Section 1 & 2.  
**Note:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.
- Identify the applicable milestone below and attach the corresponding supporting document.
  - **Marriage** - provide a copy of the marriage certificate.
  - **Birth of child** - provide a copy of the birth certificate.
  - **Adoption of child** - provide a copy of the birth certificate and adoption papers.
  - **Graduation or professional certification/designation** - provide a copy of the diploma showing the date of graduation.
  - **First employment after graduation or professional certification/designation** - provide a letter from your employer confirming date employment is to begin.
  - **Home purchase** - an address change document such as a real estate purchase agreement or deed of trust.
  - **Final payment of mortgage loan** - final mortgage loan statement.
  - **Retirement** - provide a copy of your record of employment or a letter from your employer confirming retirement date.

### CELEBRATION EVENTS

- Complete and sign Section 1 & 2.  
**Note:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.
- Identify the applicable event below and attach the corresponding supporting document.
  - **Birth of child/grandchild** - provide a copy of the birth certificate.
  - **Adoption of child/grandchild** - provide a copy of the birth certificate and adoption papers.

### POSITIVE LIFE EVENTS

- Complete and sign Section 1 & 2.  
**Note:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.
- Identify the applicable event below and attach the corresponding supporting document.
  - **Your or your child's marriage** - provide a copy of the marriage certificate.
  - **Birth of child** - provide a copy of the birth certificate.
  - **Adoption of child** - provide a copy of the birth certificate and adoption papers.
  - **Child enters post-secondary accredited college or university for the first time** - documentation indicating acceptance into a post-secondary accredited college or university for the first time.
  - **Home purchase** - an address change document such as a signed lease, real estate purchase agreement, or deed of trust.
  - **Retirement** - provide a copy of your record of employment or a letter from your employer confirming retirement date.

### PLEASE RETURN YOUR FORM AND/OR SUPPORTING DOCUMENTATION IN ONE OF THE FOLLOWING WAYS:



Upload your documents for faster processing.  
**Online:** [cardbenefits.assurant.com](http://cardbenefits.assurant.com)



Alternatively, you can mail the documents.  
**Mail:** Assurant, Financial Claims,  
 1945 King Street East, Suite 100,  
 Hamilton, Ontario L8K 1W2

We recommend that you retain copies of all documentation submitted to us for review.  
**All benefit payments are paid directly to your creditor, and will be shown on your monthly billing statement.**

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SECTION 1

FOR FASTER CLAIM PROCESSING: Please complete form, save file and upload to cardbenefits.assurant.com

PRIMARY CARDHOLDER INFORMATION Please complete for all claims being submitted

Form section for Primary Cardholder Information including fields for CREDITOR NAME, CHECK HERE IF YOU ARE FILING A CLAIM FOR MORE THAN ONE ACCOUNT, NAME OF PRIMARY CARDHOLDER, ADDRESS, and NAME OF CLAIMANT.

SECTION 2

AUTHORIZATION AND CLAIMS ASSISTANCE Please certify that the information given here is true and correct.

Form section for Authorization and Claims Assistance including text for authorization, CLAIMANT SIGNATURE, VERBAL RELEASE OF INFORMATION, and a second CLAIMANT SIGNATURE.